



JUN 03 2002 THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) : M. Kepler et al.

Case : 41698-1047

Serial No. : 09/520,306 Group Art Unit: 2642

Filed : March 7, 2000 Examiner : H. Agdeppa

Title : Directory Assistance System Capable of Providing Telephonic Concierge Services

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Signature

May 10, 2002

Date of Signature

Commissioner for Patents
Washington, D.C. 20231

Sir:

Applicants have amended FIGs. 7 and 11 in the above-referenced patent application. Enclosed are marked-up copies of these figures, with corrections indicated in red. Also enclosed are amended FIGs. 7 and 11, incorporating the corrections therein.

Respectfully submitted,

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Dated: May 10, 2002
Enclosures